Fanshawe College

FIRST: Fanshawe Innovation, Research, Scholarship, Teaching

Documentation (Approvals etc...) | Office Administration - Health Services

2019

OAM4 Program Health Tool 2018-19

Fanshawe College

Follow this and additional works at: https://first.fanshawec.ca/cae_infotech_officeadminhs_documentation

18/19 PROGRAM HEALTH TOOL

Program

OAM4 Office Administration - Health Services

School: Information Technology

18/19 Total Score

Exceptional / 4.01

Overall Summary

	18/19 Score
Exceptional Student Learning Experience	Satisfactory / 2.65
Enrolment Management	Very Good / 3.7
Optimize Use of Resources	Exceptional / 5
Total Score	Exceptional / 4.01

Criteria	Weight		18/19	Gain/Loss	17/18	16/17	18/19 College Median
Total Score			Exceptional / 4.01	-3.4%	Exceptional / 4.15	Very Good / 3.82	3.07
Exceptional Student Learning Experience	**20%**		Satisfactory / 2.65	-22.1%	Very Good / 3.4	Marginal / 2.5	3.00
KPI Student Satisfaction	**15%**	Value	69.40 %	-13.9%	80.63 %	77.21 %	78.57%
		Count	116		80	102	
		Score	Unsatisfactory		Very Good	Satisfactory	
KPI Graduate Satisfaction	**15%**	Value	77.27 %	-2.4%	79.17 %	61.90 %	87.50%
		Count	22		24	21	
		Score	Marginal		Marginal	Unsatisfactory	
Total KPI Graduation Rate	**15%**	Value	85.39 %	6.7%	80.00 %	75.00 %	75.00%
		Count	89		100	96	
		Score	Very Good		Very Good	Satisfactory	
Graduate Related Employment	**15%**	Value	70.97 %	8.1%	65.62 %	42.11 %	65.83%
		Count	62		32	19	
		Score	Satisfactory		Satisfactory	Unsatisfactory	
Program SFS Score	**15%**	Value	4.42	-1.9%	4.51	4.49	4.56
		Score	Unsatisfactory		Satisfactory	Marginal	
KPI Graduate Satisfaction Skills	**25%**	Value	89.62 %	-0.4%	90.00 %	94.02 %	84.06%
		Score	Very Good		Very Good	Very Good	
Communication Skills		Value	91.40 %	-0.3%	91.67 %	96.15 %	
Critical Thinking/Problem Solving		Value	86.96 %	0.3%	86.67 %	93.85 %	
Information Management		Value	93.62 %	-6.4%	100.00 %	100.00 %	
Interpersonal		Value	95.74 %	-0.1%	95.83 %	92.31 %	
Personal		Value	94.68 %	1.0%	93.75 %	96.15 %	
Numeracy		Value	75.56 %	3.9%	72.73 %	84.62 %	
Job Specific Skills and Knowledge		Value	87.77 %	-2.0%	89.58 %	92.31 %	
Enrolment Management	**40%**		Very Good / 3.7	0.5%	Very Good / 3.68	Very Good / 3.3	
Domestic Eligible Applicants to Target	**10%**	Value	5.10	19.0%	4.29	4.34	4.21
		Score	Very Good		Satisfactory	Satisfactory	
International Eligible Applicants to Target	**10%**	Value	6.62	-61.9%	17.40	36.20	5.81
		Score	Very Good		Exceptional	Exceptional	
Domestic First Level Enrolment	**10%**	Value	101	2.0%	99	100	25.00
		Score	Exceptional		Exceptional	Exceptional	
International First Level Enrolment	**10%**	Value	39	30.0%	30	39	11.00
		Score	Exceptional		Exceptional	Exceptional	
Domestic First Level Count to First Day (<>S)	**7.5%**	Value	0.98	-0.7%	0.99	1.00	1.00
		Score	Marginal		Marginal	Satisfactory	
International First Level Count to First Day (<>S)	**7.5%**	Value	0.98	-1.7%	1.00	0.94	1.00
		Score	Marginal		Satisfactory	Unsatisfactory	
Domestic First Level Progression	**10%**	Value	81.19 %	4.7%	77.55 %	92.00 %	80.63%
		Score	Satisfactory		Satisfactory	Very Good	
International First Level Progression	**10%**	Value	100.00 %	7.1%	93.33 %	71.79 %	89.74%
		Score	Exceptional		Very Good	Unsatisfactory	
Domestic Program Retention	**10%**	Value	80.50 %	-0.3%	80.73 %	77.19 %	75.00%
		Score	Very Good		Very Good	Satisfactory	
International Program Retention	**10%**	Value	79.52 %	11.0%	71.67 %	74.07 %	75.61%
		Score	Satisfactory		Satisfactory	Satisfactory	
Domestic Market Share	**5%**	Value	12.97 %	-6.2%	13.83 %	13.63 %	21.22%
		Score	Marginal		Marginal	Marginal	
Optimize Use of Resources	**40%**		Exceptional / 5	0.0%	Exceptional / 5	Exceptional / 5	
Total Revenue (thousands)	**25%**	Value	CAN$ 2116.11	13.4%	CAN$ 1866.28	CAN$ 1530.19	CAN$ 521.13
		Score	Exceptional		Exceptional	Exceptional	
PS Grant (thousands)		Value	CAN$ 728.87	-3.4%	CAN$ 754.62	CAN$ 716.00	
PS Tuition (thousands)		Value	CAN$ 497.29	9.0%	CAN$ 456.06	CAN$ 504.08	
International Tuition (thousands)		Value	CAN$ 889.94	35.7%	CAN$ 655.60	CAN$ 310.11	
Mis/Prog Fee/Coop (thousands)		Value					
Contribution to Overhead	**75%**	Value	65.35 %	-1.2%	66.15 %	59.87 %	40.26%
		Score	Exceptional		Exceptional	Exceptional	

Unsatisfactory <=1.75	Marginal <=2.5	Satisfactory <=3.25	Very Good <=4	Exceptional >4