

Fanshawe College

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Culinary Management

2019

CLM4 Program Health Tool 2018-19

Fanshawe College

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18/19 PROGRAM HEALTH TOOL

Program

CLM4 Culinary Management
 School: Tourism, Hospitality and Culinary Arts

18/19 Total Score
 Satisfactory / 2.86

Overall Summary

	18/19 Score
Exceptional Student Learning Experience	Very Good / 3.3
Enrolment Management	Very Good / 3.5
Optimize Use of Resources	Marginal / 2
Total Score	Satisfactory / 2.86

Criteria	Weight		18/19	Gain/Loss	17/18	16/17	18/19 College Median
Total Score			Satisfactory / 2.86	↓ -7.1%	Satisfactory / 3.08	Satisfactory / 2.59	3.07
Exceptional Student Learning Experience	20%		Very Good / 3.3	↓ -13.2%	Very Good / 3.8	Satisfactory / 2.95	3.00
KPI Student Satisfaction	15%	Value Count Score	84.86 % 71 Very Good	↑ 5.3%	80.56 % 18 Very Good	62.50 % 14 Unsatisfactory	78.57%
KPI Graduate Satisfaction	15%	Value Count Score	50.00 % 2 Unsatisfactory	↓ -25.0%	66.67 % 3 Unsatisfactory	71.43 % 7 Marginal	87.50%
Total KPI Graduation Rate	15%	Value Count Score	86.11 % 72 Very Good	↓ -5.5%	91.07 % 56 Exceptional	82.35 % 51 Very Good	75.00%
Graduate Related Employment	15%	Value Count Score	71.43 % 7 Very Good	↓ -14.3%	83.33 % 6 Very Good	75.00 % 8 Very Good	65.83%
Program SFS Score	15%	Value Score	4.67 Very Good	↑ 2.7%	4.54 Satisfactory	4.53 Marginal	4.56
KPI Graduate Satisfaction Skills	25%	Value Score	84.44 % Satisfactory	↓ -11.2%	95.08 % Exceptional	92.68 % Very Good	84.06%
Communication Skills		Value	90.00 %	↑ 5.0%	85.71 %	92.31 %	
Critical Thinking/Problem Solving		Value	76.00 %	↓ -16.4%	90.91 %	97.06 %	
Information Management		Value	80.00 %	↓ -20.0%	100.00 %	66.67 %	
Interpersonal		Value	100.00 %	⇒ 0.0%	100.00 %	85.71 %	
Personal		Value	85.00 %	↓ -15.0%	100.00 %	96.43 %	
Numeracy		Value	60.00 %	↓ -40.0%	100.00 %	85.71 %	
Job Specific Skills and Knowledge		Value	95.00 %	↓ -1.5%	96.43 %	92.86 %	
Enrolment Management	40%		Very Good / 3.5	↓ -8.1%	Very Good / 3.81	Very Good / 3.75	
Domestic Eligible Applicants to Target	10%	Value Score					4.21
International Eligible Applicants to Target	10%	Value Score	2.00 Unsatisfactory	↑ 100.0%	1.00 Unsatisfactory		5.81
Domestic First Level Enrolment	10%	Value Score	13 Marginal	↓ -7.1%	14 Marginal	17 Marginal	25.00
International First Level Enrolment	10%	Value Score	22 Exceptional	↑ 22.2%	18 Very Good	5 Marginal	11.00
Domestic First Level Count to First Day (<>S)	7.5%	Value Score	1.00 Satisfactory	↓ -13.3%	1.15 Exceptional	1.18 Exceptional	1.00
International First Level Count to First Day (<>S)	7.5%	Value Score	1.18 Exceptional	↑ 15.6%	1.02 Very Good	1.86 Exceptional	1.00
Domestic First Level Progression	10%	Value Score	85.71 % Very Good	↓ -7.7%	92.86 % Exceptional	94.12 % Very Good	80.63%
International First Level Progression	10%	Value Score	93.75 % Very Good	↓ -6.3%	100.00 % Exceptional	100.00 % Exceptional	89.74%
Domestic Program Retention	10%	Value Score	88.89 % Very Good	↓ -3.5%	92.11 % Exceptional	88.73 % Very Good	75.00%
International Program Retention	10%	Value Score	107.25 % Exceptional	↓ -27.2%	147.37 % Exceptional	175.00 % Exceptional	75.61%
Domestic Market Share	5%	Value Score	0.78 % Unsatisfactory	↓ -60.8%	1.99 % Unsatisfactory	1.48 % Unsatisfactory	21.22%
Optimize Use of Resources	40%		Marginal / 2	⇒ 0.0%	Marginal / 2	Unsatisfactory / 1.25	
Total Revenue (thousands)	25%	Value Score	CAN\$ 343.26 Marginal	↓ -1.8%	CAN\$ 349.70 Marginal	CAN\$ 266.53 Marginal	CAN\$ 521.13
PS Grant (thousands)		Value	CAN\$ 67.08	↓ -7.0%	CAN\$ 72.14	CAN\$ 109.94	
PS Tuition (thousands)		Value	CAN\$ 29.95	↓ -5.0%	CAN\$ 31.53	CAN\$ 51.43	
International Tuition (thousands)		Value	CAN\$ 226.70	↑ 5.5%	CAN\$ 214.92	CAN\$ 82.46	
Mis/Prog Fee/Coop (thousands)		Value	CAN\$ 19.53	↓ -37.2%	CAN\$ 31.11	CAN\$ 22.69	
Contribution to Overhead	75%	Value Score	33.83 % Marginal	↑ 45.5%	23.25 % Marginal	-13.63 % Unsatisfactory	40.26%

Unsatisfactory <=1.75

Marginal <=2.5

Satisfactory <=3.25

Very Good <=4

Exceptional >4

