

Fanshawe College

FIRST: Fanshawe Innovation, Research, Scholarship, Teaching

Documentation (Approvals etc...)

Food and Beverage Mangement

2019

FBM7 Program Health Tool 2018-19

Fanshawe College

Follow this and additional works at: https://first.fanshawec.ca/cae_tourismhospitalityculinary_foodandbevmgmt_documentation

18/19 PROGRAM HEALTH TOOL

Program

FBM7 Food and Beverage Management
 School: Tourism, Hospitality and Culinary Arts

18/19 Total Score
 Satisfactory / 3.25

Overall Summary

	18/19 Score
Exceptional Student Learning Experience	Marginal / 2.35
Enrolment Management	Marginal / 2.45
Optimize Use of Resources	Exceptional / 4.5
Total Score	Satisfactory / 3.25

Criteria	Weight		18/19	Gain/Loss	17/18	16/17	18/19 College Median
Total Score			Satisfactory / 3.25	↑ 10.5%	Satisfactory / 2.94	Marginal / 2.2	3.07
Exceptional Student Learning Experience	20%		Marginal / 2.35	↓ -46.6%	Exceptional / 4.4	Very Good / 3.82	3.00
KPI Student Satisfaction	15%	Value Count Score	68.00 % 25 Unsatisfactory	↓ -15.0%	80.00 % 15 Very Good		78.57%
KPI Graduate Satisfaction	15%	Value Count Score	100.00 % 2 Exceptional	⇒ 0.0%	100.00 % 2 Exceptional	100.00 % 3 Exceptional	87.50%
Total KPI Graduation Rate	15%	Value Count Score	50.00 % 14 Unsatisfactory	↓ -15.4%	59.09 % 22 Marginal	85.19 % 27 Very Good	75.00%
Graduate Related Employment	15%	Value Count Score	100.00 % 3 Exceptional	⇒ 0.0%	100.00 % 1 Exceptional	100.00 % 1 Exceptional	65.83%
Program SFS Score	15%	Value Score	4.48 Marginal	↓ -7.0%	4.82 Exceptional	4.08 Unsatisfactory	4.56
KPI Graduate Satisfaction Skills	25%	Value Score	55.56 % Unsatisfactory	↓ -44.4%	100.00 % Exceptional	94.44 % Very Good	84.06%
Communication Skills		Value	33.33 %	↓ -66.7%	100.00 %	100.00 %	
Critical Thinking/Problem Solving		Value	53.33 %	↓ -46.7%	100.00 %	100.00 %	
Information Management		Value	33.33 %	↓ -66.7%	100.00 %	66.67 %	
Interpersonal		Value	66.67 %	↓ -33.3%	100.00 %	100.00 %	
Personal		Value	58.33 %	↓ -41.7%	100.00 %	91.67 %	
Numeracy		Value	33.33 %	↓ -66.7%	100.00 %	100.00 %	
Job Specific Skills and Knowledge		Value	75.00 %	↓ -25.0%	100.00 %	91.67 %	
Enrolment Management	40%		Marginal / 2.45	↓ -22.2%	Satisfactory / 3.15	Marginal / 2.35	
Domestic Eligible Applicants to Target	10%	Value Score	2.43 Unsatisfactory	↓ -48.9%	4.75 Satisfactory	9.00 Exceptional	4.21
International Eligible Applicants to Target	10%	Value Score	2.89 Unsatisfactory	↓ -67.9%	9.00 Very Good	3.50 Satisfactory	5.81
Domestic First Level Enrolment	10%	Value Score	4 Unsatisfactory	↓ -60.0%	10 Marginal	11 Marginal	25.00
International First Level Enrolment	10%	Value Score	16 Very Good	↑ 128.6%	7 Marginal	5 Marginal	11.00
Domestic First Level Count to First Day (<>S)	7.5%	Value Score	1.09 Exceptional	↓ -4.0%	1.14 Exceptional	0.96 Unsatisfactory	1.00
International First Level Count to First Day (<>S)	7.5%	Value Score	1.13 Exceptional	↑ 18.1%	0.96 Unsatisfactory	2.33 Exceptional	1.00
Domestic First Level Progression	10%	Value Score	75.00 % Marginal	↓ -16.7%	90.00 % Exceptional	45.45 % Unsatisfactory	80.63%
International First Level Progression	10%	Value Score	75.00 % Unsatisfactory	↓ -25.0%	100.00 % Exceptional	40.00 % Unsatisfactory	89.74%
Domestic Program Retention	10%	Value Score	65.22 % Marginal	↓ -16.2%	77.78 % Satisfactory	76.47 % Satisfactory	75.00%
International Program Retention	10%	Value Score	88.00 % Very Good	↑ 107.4%	42.42 % Unsatisfactory	42.86 % Unsatisfactory	75.61%
Domestic Market Share	5%	Value Score	13.33 % Marginal	↓ -46.0%	24.69 % Very Good	18.29 % Marginal	21.22%
Optimize Use of Resources	40%		Exceptional / 4.5	↑ 125.0%	Marginal / 2	Unsatisfactory / 1.25	
Total Revenue (thousands)	25%	Value Score	CAN\$ 504.52 Satisfactory	↑ 88.2%	CAN\$ 268.11 Marginal	CAN\$ 156.04 Marginal	CAN\$ 521.13
PS Grant (thousands)		Value	CAN\$ 53.83	↓ -10.4%	CAN\$ 60.07	CAN\$ 39.02	
PS Tuition (thousands)		Value	CAN\$ 27.16	↑ 16.2%	CAN\$ 23.37	CAN\$ 23.42	
International Tuition (thousands)		Value	CAN\$ 401.92	↑ 126.4%	CAN\$ 177.53	CAN\$ 89.19	
Mis/Prog Fee/Coop (thousands)		Value	CAN\$ 21.62	↑ 202.8%	CAN\$ 7.14	CAN\$ 4.41	
Contribution to Overhead	75%	Value Score	61.83 % Exceptional	↑ 101.9%	30.62 % Marginal	10.40 % Unsatisfactory	40.26%

Unsatisfactory <=1.75

Marginal <=2.5

Satisfactory <=3.25

Very Good <=4

Exceptional >4

