

Fanshawe College

FIRST: Fanshawe Innovation, Research, Scholarship, Teaching

Documentation (Approvals etc...)

Hospitality - Hotel and Resort Services
Management (Co-op)

2019

HMT7 Program Health Tool 2018-19

Fanshawe College

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18/19 PROGRAM HEALTH TOOL

Program

HMT7 Hospitality - Hotel and Resort Services Management
 School: Tourism, Hospitality and Culinary Arts

18/19 Total Score

Very Good / 3.81

Overall Summary

	18/19 Score
Exceptional Student Learning Experience	Satisfactory / 3.2
Enrolment Management	Satisfactory / 2.92
Optimize Use of Resources	Exceptional / 5
Total Score	Very Good / 3.81

Criteria	Weight		18/19	Gain/Loss	17/18	16/17	18/19 College Median
Total Score			Very Good / 3.81	↓ -8.6%	Exceptional / 4.17	Very Good / 3.61	3.07
Exceptional Student Learning Experience	20%		Satisfactory / 3.2	↓ -1.5%	Satisfactory / 3.25	Satisfactory / 2.95	3.00
KPI Student Satisfaction	15%	Value Count Score	79.29 % 70 Satisfactory	↓ -2.4%	81.25 % 20 Exceptional	85.53 % 19 Exceptional	78.57%
KPI Graduate Satisfaction	15%	Value Count Score	100.00 % 1 Exceptional	↑ 33.3%	75.00 % 4 Marginal	60.00 % 5 Unsatisfactory	87.50%
Total KPI Graduation Rate	15%	Value Count Score	54.65 % 172 Unsatisfactory	↓ -33.3%	81.93 % 83 Very Good	83.64 % 110 Very Good	75.00%
Graduate Related Employment	15%	Value Count Score	53.85 % 13 Marginal	↓ -32.7%	80.00 % 10 Very Good	71.43 % 7 Satisfactory	65.83%
Program SFS Score	15%	Value Score	4.51 Marginal	↓ -5.1%	4.75 Exceptional	4.68 Exceptional	4.56
KPI Graduate Satisfaction Skills	25%	Value Score	93.85 % Exceptional	↑ 23.8%	75.82 % Unsatisfactory	68.89 % Unsatisfactory	84.06%
Communication Skills		Value	90.00 %	↑ 35.0%	66.67 %	60.00 %	
Critical Thinking/Problem Solving		Value	94.00 %	↑ 44.4%	65.12 %	72.00 %	
Information Management		Value	90.00 %	↑ 15.7%	77.78 %	80.00 %	
Interpersonal		Value	100.00 %	⇒ 0.0%	100.00 %	60.00 %	
Personal		Value	95.00 %	↑ 16.9%	81.25 %	75.00 %	
Numeracy		Value	88.89 %	⇒ 0.0%	88.89 %	60.00 %	
Job Specific Skills and Knowledge		Value	95.00 %	↑ 19.6%	79.41 %	65.00 %	
Enrolment Management	40%		Satisfactory / 2.92	↓ -23.2%	Very Good / 3.8	Very Good / 3.3	
Domestic Eligible Applicants to Target	10%	Value Score	7.12 Exceptional	↑ 48.4%	4.80 Satisfactory	6.85 Exceptional	4.21
International Eligible Applicants to Target	10%	Value Score	4.09 Marginal	↓ -53.3%	8.75 Very Good	3.09 Marginal	5.81
Domestic First Level Enrolment	10%	Value Score	11 Marginal	↓ -15.4%	13 Marginal	16 Marginal	25.00
International First Level Enrolment	10%	Value Score	14 Very Good	↓ -39.1%	23 Exceptional	27 Exceptional	11.00
Domestic First Level Count to First Day (<>S)	7.5%	Value Score	0.96 Unsatisfactory	↓ -17.1%	1.15 Exceptional	1.07 Exceptional	1.00
International First Level Count to First Day (<>S)	7.5%	Value Score	1.02 Very Good	↓ -4.1%	1.06 Exceptional	1.27 Exceptional	1.00
Domestic First Level Progression	10%	Value Score	72.73 % Marginal	↓ -21.2%	92.31 % Exceptional	80.00 % Marginal	80.63%
International First Level Progression	10%	Value Score	78.57 % Unsatisfactory	↓ -9.6%	86.96 % Marginal	59.26 % Unsatisfactory	89.74%
Domestic Program Retention	10%	Value Score	90.62 % Very Good	↑ 1.7%	89.15 % Very Good	79.14 % Satisfactory	75.00%
International Program Retention	10%	Value Score	164.15 % Exceptional	↑ 14.3%	143.66 % Exceptional	136.36 % Exceptional	75.61%
Domestic Market Share	5%	Value Score	5.90 % Unsatisfactory	↑ 46.5%	4.02 % Unsatisfactory	7.49 % Unsatisfactory	21.22%
Optimize Use of Resources	40%		Exceptional / 5	⇒ 0.0%	Exceptional / 5	Exceptional / 4.25	
Total Revenue (thousands)	25%	Value Score	CAN\$ 1119.53 Exceptional	↑ 40.9%	CAN\$ 794.73 Exceptional	CAN\$ 917.20 Exceptional	CAN\$ 521.13
PS Grant (thousands)		Value	CAN\$ 109.77	↓ -1.0%	CAN\$ 110.91	CAN\$ 180.95	
PS Tuition (thousands)		Value	CAN\$ 62.74	↑ 11.2%	CAN\$ 56.43	CAN\$ 92.03	
International Tuition (thousands)		Value	CAN\$ 911.61	↑ 49.2%	CAN\$ 611.09	CAN\$ 626.93	
Mis/Prog Fee/Coop (thousands)		Value	CAN\$ 35.42	↑ 117.2%	CAN\$ 16.31	CAN\$ 17.29	
Contribution to Overhead	75%	Value Score	63.55 % Exceptional	↑ 2.5%	62.02 % Exceptional	49.35 % Very Good	40.26%

Unsatisfactory <=1.75

Marginal <=2.5

Satisfactory <=3.25

Very Good <=4

Exceptional >4

