

Fanshawe College

FIRST: Fanshawe Innovation, Research, Scholarship, Teaching

Documentation (Approvals etc...)

Hospitality - Hotel and Resort Services
Management (Co-op)

2019

HMT8 Program Health Tool 2018-19

Fanshawe College

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18/19 PROGRAM HEALTH TOOL

Program

HMT8 Hospitality - Hotel and Resort Services Management (Co-)

School: Tourism, Hospitality and Culinary Arts

18/19 Total Score

Very Good / 3.62

Overall Summary

	18/19 Score
Exceptional Student Learning Experience	Satisfactory / 3.06
Enrolment Management	Satisfactory / 2.52
Optimize Use of Resources	Exceptional / 5
Total Score	Very Good / 3.62

Criteria	Weight		18/19	Gain/Loss	17/18	16/17	18/19 College Median
Total Score			Very Good / 3.62	↓ -11.3%	Exceptional / 4.08	Very Good / 3.63	3.07
Exceptional Student Learning Experience	20%		Satisfactory / 3.06	↓ -28.0%	Exceptional / 4.25	Exceptional / 4.65	3.00
KPI Student Satisfaction	15%	Value Count Score	65.00 % 15 Unsatisfactory	↓ -17.0%	78.33 % 15 Very Good	85.87 % 23 Exceptional	78.57%
KPI Graduate Satisfaction	15%	Value Count Score	100.00 % 3 Exceptional	⇒ 0.0%	100.00 % 1 Exceptional	100.00 % 3 Exceptional	87.50%
Total KPI Graduation Rate	15%	Value Count Score			41.67 % 24 Unsatisfactory		75.00%
Graduate Related Employment	15%	Value Count Score	66.67 % 9 Satisfactory	↓ -33.3%	100.00 % 2 Exceptional	66.67 % 3 Satisfactory	65.83%
Program SFS Score	15%	Value Score	4.71 Exceptional	↓ -0.9%	4.75 Exceptional	4.73 Exceptional	4.56
KPI Graduate Satisfaction Skills	25%	Value Score	81.51 % Marginal	↓ -18.5%	100.00 % Exceptional	98.61 % Exceptional	84.06%
Communication Skills		Value	92.86 %	↓ -7.1%	100.00 %	87.50 %	
Critical Thinking/Problem Solving		Value	77.14 %	↓ -22.9%	100.00 %	100.00 %	
Information Management		Value	100.00 %	⇒ 0.0%	100.00 %	100.00 %	
Interpersonal		Value	100.00 %	⇒ 0.0%	100.00 %	100.00 %	
Personal		Value	80.00 %	↓ -20.0%	100.00 %	100.00 %	
Numeracy		Value	50.00 %	↓ -50.0%	100.00 %	100.00 %	
Job Specific Skills and Knowledge		Value	80.77 %	↓ -19.2%	100.00 %	100.00 %	
Enrolment Management	40%		Satisfactory / 2.52	↓ -18.2%	Satisfactory / 3.08	Marginal / 2.5	
Domestic Eligible Applicants to Target	10%	Value Score	7.67 Exceptional	↑ 50.8%	5.08 Very Good	6.23 Exceptional	4.21
International Eligible Applicants to Target	10%	Value Score	3.94 Marginal	↓ -69.1%	12.73 Exceptional	15.43 Exceptional	5.81
Domestic First Level Enrolment	10%	Value Score	15 Marginal	↑ 50.0%	10 Marginal	21 Marginal	25.00
International First Level Enrolment	10%	Value Score	82 Exceptional	↑ 60.8%	51 Exceptional	46 Exceptional	11.00
Domestic First Level Count to First Day (<>S)	7.5%	Value Score	1.00 Satisfactory	↓ -2.3%	1.02 Very Good	0.96 Unsatisfactory	1.00
International First Level Count to First Day (<>S)	7.5%	Value Score	0.96 Marginal	↓ -3.6%	1.00 Satisfactory	0.90 Unsatisfactory	1.00
Domestic First Level Progression	10%	Value Score	80.00 % Satisfactory	⇒ 0.0%	80.00 % Very Good	85.71 % Satisfactory	80.63%
International First Level Progression	10%	Value Score	85.19 % Marginal	↓ -7.4%	92.00 % Satisfactory	78.26 % Unsatisfactory	89.74%
Domestic Program Retention	10%	Value Score	55.68 % Unsatisfactory	↓ -1.3%	56.41 % Unsatisfactory	52.63 % Unsatisfactory	75.00%
International Program Retention	10%	Value Score	41.03 % Unsatisfactory	↓ -9.1%	45.14 % Unsatisfactory	38.78 % Unsatisfactory	75.61%
Domestic Market Share	5%	Value Score	5.90 % Unsatisfactory	↑ 46.5%	4.02 % Unsatisfactory	7.49 % Unsatisfactory	21.22%
Optimize Use of Resources	40%		Exceptional / 5	⇒ 0.0%	Exceptional / 5	Exceptional / 4.25	
Total Revenue (thousands)	25%	Value Score	CAN\$ 1188.33 Exceptional	↑ 11.8%	CAN\$ 1063.30 Exceptional	CAN\$ 843.40 Exceptional	CAN\$ 521.13
PS Grant (thousands)		Value	CAN\$ 116.52	↓ -21.5%	CAN\$ 148.39	CAN\$ 166.39	
PS Tuition (thousands)		Value	CAN\$ 66.59	↓ -11.8%	CAN\$ 75.50	CAN\$ 84.62	
International Tuition (thousands)		Value	CAN\$ 967.63	↑ 18.4%	CAN\$ 817.59	CAN\$ 576.48	
Mis/Prog Fee/Coop (thousands)		Value	CAN\$ 37.59	↑ 72.3%	CAN\$ 21.81	CAN\$ 15.90	
Contribution to Overhead	75%	Value Score	63.55 % Exceptional	↑ 2.5%	62.02 % Exceptional	49.35 % Very Good	40.26%

Unsatisfactory <=1.75

Marginal <=2.5

Satisfactory <=3.25

Very Good <=4

Exceptional >4

