

Fanshawe College

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Documentation (Approvals etc...)

Computer Systems Technician

2019

CTN2 Program Health Tool 2018-19

Fanshawe College

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18/19 PROGRAM HEALTH TOOL

Program

CTN2	Computer Systems Technician
School:	Information Technology

18/19 Total Score

Very Good / 3.67

Overall Summary

	18/19 Score
Exceptional Student Learning Experience	Marginal / 2.5
Enrolment Management	Satisfactory / 2.92
Optimize Use of Resources	Exceptional / 5
Total Score	Very Good / 3.67

Criteria	Weight		18/19	Gain/Loss	17/18	16/17	18/19 College Median
Total Score			Very Good / 3.67	↑ 4.0%	Very Good / 3.53	Very Good / 3.67	3.07
Exceptional Student Learning Experience	20%		Marginal / 2.5	↑ 22.0%	Marginal / 2.05	Marginal / 2.35	3.00
KPI Student Satisfaction	15%	Value Count Score	75.89 % 56 Marginal	↓ -10.8%	85.12 % 42 Exceptional	68.88 % 49 Unsatisfactory	78.57%
KPI Graduate Satisfaction	15%	Value Count Score	60.00 % 5 Unsatisfactory	↑ 28.6%	46.67 % 15 Unsatisfactory	83.33 % 6 Satisfactory	87.50%
Total KPI Graduation Rate	15%	Value Count Score	50.00 % 58 Unsatisfactory	↓ -6.9%	53.70 % 54 Unsatisfactory	66.20 % 71 Marginal	75.00%
Graduate Related Employment	15%	Value Count Score	52.94 % 17 Marginal	↑ 36.1%	38.89 % 18 Unsatisfactory	100.00 % 7 Exceptional	65.83%
Program SFS Score	15%	Value Score	4.64 Very Good	↑ 0.8%	4.60 Very Good	4.56 Satisfactory	4.56
KPI Graduate Satisfaction Skills	25%	Value Score	91.04 % Very Good	↑ 32.3%	68.84 % Unsatisfactory	82.54 % Unsatisfactory	84.06%
Communication Skills		Value	90.91 %	↑ 67.8%	54.17 %	50.00 %	
Critical Thinking/Problem Solving		Value	96.36 %	↑ 48.3%	65.00 %	85.71 %	
Information Management		Value	90.91 %	↑ 21.2%	75.00 %	100.00 %	
Interpersonal		Value	91.67 %	↑ 22.2%	75.00 %	85.71 %	
Personal		Value	86.96 %	↑ 19.3%	72.92 %	89.29 %	
Numeracy		Value	80.00 %	↑ 46.7%	54.55 %	57.14 %	
Job Specific Skills and Knowledge		Value	91.11 %	↑ 18.2%	77.08 %	89.29 %	
Enrolment Management	40%		Satisfactory / 2.92	↑ 4.3%	Satisfactory / 2.8	Satisfactory / 3	
Domestic Eligible Applicants to Target	10%	Value Score	7.26 Exceptional	↑ 25.0%	5.81 Very Good	6.26 Exceptional	4.21
International Eligible Applicants to Target	10%	Value Score	5.30 Satisfactory	↓ -65.1%	15.18 Exceptional	13.20 Exceptional	5.81
Domestic First Level Enrolment	10%	Value Score	47 Exceptional	↓ -6.0%	50 Exceptional	48 Exceptional	25.00
International First Level Enrolment	10%	Value Score	72 Exceptional	↓ -12.2%	82 Exceptional	79 Exceptional	11.00
Domestic First Level Count to First Day (<>S)	7.5%	Value Score	1.08 Exceptional	↑ 12.0%	0.97 Unsatisfactory	1.07 Exceptional	1.00
International First Level Count to First Day (<>S)	7.5%	Value Score	1.01 Very Good	↓ -11.8%	1.14 Exceptional	0.76 Unsatisfactory	1.00
Domestic First Level Progression	10%	Value Score	36.17 % Unsatisfactory	↓ -37.6%	58.00 % Unsatisfactory	58.33 % Unsatisfactory	80.63%
International First Level Progression	10%	Value Score	61.97 % Unsatisfactory	↑ 4.6%	59.26 % Unsatisfactory	40.51 % Unsatisfactory	89.74%
Domestic Program Retention	10%	Value Score	36.59 % Unsatisfactory	↓ -15.0%	43.06 % Unsatisfactory	47.75 % Unsatisfactory	75.00%
International Program Retention	10%	Value Score	43.48 % Unsatisfactory	↓ -6.0%	46.24 % Unsatisfactory	53.98 % Marginal	75.61%
Domestic Market Share	5%	Value Score	8.20 % Unsatisfactory	↓ -5.8%	8.70 % Unsatisfactory	8.72 % Unsatisfactory	21.22%
Optimize Use of Resources	40%		Exceptional / 5	→ 0.0%	Exceptional / 5	Exceptional / 5	
Total Revenue (thousands)	25%	Value Score	CAN\$ 2196.10 Exceptional	↑ 43.4%	CAN\$ 1531.03 Exceptional	CAN\$ 1334.97 Exceptional	CAN\$ 521.13
PS Grant (thousands)		Value	CAN\$ 354.49	↑ 0.7%	CAN\$ 351.89	CAN\$ 376.41	
PS Tuition (thousands)		Value	CAN\$ 179.42	↑ 27.4%	CAN\$ 140.84	CAN\$ 174.17	
International Tuition (thousands)		Value	CAN\$ 1642.96	↑ 60.5%	CAN\$ 1023.58	CAN\$ 770.90	
Mis/Prog Fee/Coop (thousands)		Value	CAN\$ 19.23	↑ 30.7%	CAN\$ 14.72	CAN\$ 13.50	
Contribution to Overhead	75%	Value Score	73.02 % Exceptional	↑ 5.2%	69.40 % Exceptional	61.13 % Exceptional	40.26%

Unsatisfactory <=1.75

Marginal <=2.5

Satisfactory <=3.25

Very Good <=4

Exceptional >4

