

Fanshawe College

## FIRST: Fanshawe Innovation, Research, Scholarship, Teaching

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Documentation (Approvals etc...)

Business - Supply Chain and Operations

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2019

### BLS4 Program Health Tool 2018-19

Fanshawe College

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## 18/19 PROGRAM HEALTH TOOL

Program

BLS4 Business - Supply Chain and Operations (Co-Op)

18/19 Total Score

Very Good / 3.92

School: Lawrence Kinlin School of Business

## Overall Summary

|   | 18/19 Score             |
|---|-------------------------|
| Exceptional Student Learning Experience | Exceptional / 4.18      |
| Enrolment Management                    | Satisfactory / 2.7      |
| Optimize Use of Resources               | Exceptional / 5         |
| <b>Total Score</b>                      | <b>Very Good / 3.92</b> |

| Criteria   | Weight     |                         | 18/19                                | Gain/Loss | 17/18                                  | 16/17                                | 18/19 College Median    |
|--|------------|-------------------------|--------------------------------------|-----------|--|--------------------------------------|-------------------------|
| <b>Total Score</b>                                 |            |                         | <b>Very Good / 3.92</b>              | ↑ 2.6%    | <b>Very Good / 3.82</b>                | <b>Very Good / 3.47</b>              | 3.07                    |
| <b>Exceptional Student Learning Experience</b>     | <b>20%</b> |                         | <b>Exceptional / 4.18</b>            | ↑ 57.7%   | <b>Satisfactory / 2.65</b>             | <b>Marginal / 1.88</b>               | 3.00                    |
| KPI Student Satisfaction                           | 15%        | Value<br>Count<br>Score | 79.55 %<br>33<br><b>Satisfactory</b> | ↑ 32.6%   | 60.00 %<br>15<br><b>Unsatisfactory</b> | 75.00 %<br>7<br><b>Marginal</b>      | 78.57%                  |
| KPI Graduate Satisfaction                          | 15%        | Value<br>Count<br>Score | 100.00 %<br>3<br><b>Exceptional</b>  | → 0.0%    | 100.00 %<br>2<br><b>Exceptional</b>    | 0.00 %<br>2<br><b>Unsatisfactory</b> | 87.50%                  |
| Total KPI Graduation Rate                          | 15%        | Value<br>Count<br>Score |                                      |           | 75.00 %<br>4<br><b>Satisfactory</b>    |                                      | 75.00%                  |
| Graduate Related Employment                        | 15%        | Value<br>Count<br>Score | 100.00 %<br>3<br><b>Exceptional</b>  | ↑ 33.3%   | 75.00 %<br>4<br><b>Very Good</b>       | 50.00 %<br>2<br><b>Marginal</b>      | 65.83%                  |
| Program SFS Score                                  | 15%        | Value<br>Score          | 4.67<br><b>Very Good</b>             | ↑ 2.9%    | 4.54<br><b>Satisfactory</b>            | 4.63<br><b>Very Good</b>             | 4.56                    |
| KPI Graduate Satisfaction Skills                   | 25%        | Value<br>Score          | 88.89 %<br><b>Very Good</b>          | ↑ 14.8%   | 77.46 %<br><b>Unsatisfactory</b>       | 30.56 %<br><b>Unsatisfactory</b>     | 84.06%                  |
| Communication Skills                               |            | Value                   | 100.00 %                             | ↑ 60.0%   | 62.50 %                                | 50.00 %                              |                         |
| Critical Thinking/Problem Solving                  |            | Value                   | 90.00 %                              | ↑ 14.0%   | 78.95 %                                | 20.00 %                              |                         |
| Information Management                             |            | Value                   | 100.00 %                             | ↑ 33.3%   | 75.00 %                                | 50.00 %                              |                         |
| Interpersonal                                      |            | Value                   | 50.00 %                              | ↓ -33.3%  | 75.00 %                                | 50.00 %                              |                         |
| Personal   |            | Value                   | 87.50 %                              | ↑ 16.7%   | 75.00 %                                | 37.50 %                              |                         |
| Numeracy   |            | Value                   | 50.00 %                              | ↓ -33.3%  | 75.00 %                                | 50.00 %                              |                         |
| Job Specific Skills and Knowledge                  |            | Value                   | 100.00 %                             | ↑ 14.3%   | 87.50 %                                | 12.50 %                              |                         |
| <b>Enrolment Management</b>                        | <b>40%</b> |                         | <b>Satisfactory / 2.7</b>            | ↓ -16.2%  | <b>Satisfactory / 3.22</b>             | <b>Satisfactory / 2.98</b>           |                         |
| Domestic Eligible Applicants to Target             | 10%        | Value<br>Score          | 3.59<br><b>Marginal</b>              | ↓ -53.0%  | 7.64<br><b>Exceptional</b>             | 4.23<br><b>Satisfactory</b>          | 4.21                    |
| International Eligible Applicants to Target        | 10%        | Value<br>Score          | 6.33<br><b>Satisfactory</b>          | ↓ -43.7%  | 11.25<br><b>Exceptional</b>            | 16.17<br><b>Exceptional</b>          | 5.81                    |
| Domestic First Level Enrolment                     | 10%        | Value<br>Score          | 21<br><b>Satisfactory</b>            | ↓ -4.6%   | 22<br><b>Satisfactory</b>              | 18<br><b>Marginal</b>                | 25.00                   |
| International First Level Enrolment                | 10%        | Value<br>Score          | 68<br><b>Exceptional</b>             | ↑ 19.3%   | 57<br><b>Exceptional</b>               | 32<br><b>Exceptional</b>             | 11.00                   |
| Domestic First Level Count to First Day (<>S)      | 7.5%       | Value<br>Score          | 1.02<br><b>Very Good</b>             | ↓ -3.9%   | 1.06<br><b>Exceptional</b>             | 1.00<br><b>Satisfactory</b>          | 1.00                    |
| International First Level Count to First Day (<>S) | 7.5%       | Value<br>Score          | 0.98<br><b>Marginal</b>              | ↓ -3.3%   | 1.02<br><b>Very Good</b>               | 1.15<br><b>Very Good</b>             | 1.00                    |
| Domestic First Level Progression                   | 10%        | Value<br>Score          | 76.19 %<br><b>Marginal</b>           | ↑ 11.8%   | 68.18 %<br><b>Marginal</b>             | 82.35 %<br><b>Satisfactory</b>       | 80.63%                  |
| International First Level Progression              | 10%        | Value<br>Score          | 88.06 %<br><b>Satisfactory</b>       | ↑ 49.4%   | 58.93 %<br><b>Unsatisfactory</b>       | 84.38 %<br><b>Marginal</b>           | 89.74%                  |
| Domestic Program Retention                         | 10%        | Value<br>Score          | 33.75 %<br><b>Unsatisfactory</b>     | ↑ 3.0%    | 32.76 %<br><b>Unsatisfactory</b>       | 35.00 %<br><b>Unsatisfactory</b>     | 75.00%                  |
| International Program Retention                    | 10%        | Value<br>Score          | 23.81 %<br><b>Unsatisfactory</b>     | ↑ 3.9%    | 22.92 %<br><b>Unsatisfactory</b>       | 6.25 %<br><b>Unsatisfactory</b>      | 75.61%                  |
| Domestic Market Share                              | 5%         | Value<br>Score          | 100.00 %<br><b>Exceptional</b>       | → 0.0%    | 100.00 %<br><b>Exceptional</b>         | 61.11 %<br><b>Exceptional</b>        | 21.22%                  |
| <b>Optimize Use of Resources</b>                   | <b>40%</b> |                         | <b>Exceptional / 5</b>               | → 0.0%    | <b>Exceptional / 5</b>                 | <b>Exceptional / 4.75</b>            |                         |
| Total Revenue (thousands)                          | 25%        | Value<br>Score          | CAN\$ 1233.26<br><b>Exceptional</b>  | ↑ 43.9%   | CAN\$ 857.18<br><b>Exceptional</b>     | CAN\$ 545.59<br><b>Very Good</b>     | CAN\$ 521.13            |
| PS Grant (thousands)                               |            | Value                   | CAN\$ 146.53                         | ↑ 7.7%    | CAN\$ 136.04                           | CAN\$ 114.93                         |                         |
| PS Tuition (thousands)                             |            | Value                   | CAN\$ 98.82                          | ↑ 24.6%   | CAN\$ 79.29                            | CAN\$ 106.90                         |                         |
| International Tuition (thousands)                  |            | Value                   | CAN\$ 987.91                         | ↑ 53.9%   | CAN\$ 641.85                           | CAN\$ 323.76                         |                         |
| Mis/Prog Fee/Coop (thousands)                      |            | Value                   |                                      |           |  |                                      |                         |
| Contribution to Overhead                           | 75%        | Value<br>Score          | 76.69 %<br><b>Exceptional</b>        | ↓ -1.9%   | 78.19 %<br><b>Exceptional</b>          | 56.54 %<br><b>Exceptional</b>        | 40.26%                  |
|  |            |                         | <b>Unsatisfactory &lt;=1.75</b>      |           | <b>Marginal &lt;=2.5</b>               | <b>Satisfactory &lt;=3.25</b>        | <b>Very Good &lt;=4</b> |
|  |            |                         |                                      |           |  | <b>Exceptional &gt;4</b>             |                         |

